

Date:

Customer Company / Customer Name:

Attention:

Job Name :

RE: CLARIFICATION NOTE FOR CUSTOMERS FOR PRINTING OR CUTTING SERVICES

Thank you for your support to our company's products and services.

We are referring to your orders for the Inkjet printing/Cutting and we would like to inform & clarify that your given files as per following :-

- Customer files provided is NOT in Good Quality & Low Resolution.**
- Email files & Input files without attachment of Actual hardcopy colour artwork for us to refer to Colour & Final Artwork layout.**
- Insisting/Instructed us to proceed the Inkjet order or Cutting orders urgently without Colour Proofing & Final testing.**
- Customer provide Sample but DO NOT want to Double Check/Confirm on our Test Print copy & Sample and insists us to proceed their Jobs. They will be Fully Responsible for any mistakes or colours difference.**

However, we will proceed your orders on our best effort using the input file provided to us.

We would greatly appreciate if you could accept our Clarification or if possible, please do provide us a better input files sources in-order to have a good quality item.

Thank you.

Best regards,

<p>Our Company Staff had informed the Customer in advance on their items may NOT in Good Condition, BUT the Customer insist and instructed us to proceed the job.</p>
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<p><i>I/We Agreed and Accepted the above Clarification and we will NOT reject the printed graphics or the Cutting items as per input files provided.</i></p>

Customer Signature / Name:

Co. Stamp & Date